

Privacy Policy

Last updated: 22-12-2020

Connecting with Hylah (“we”, “us”, “our”) respects your privacy.

We fully comply with the Data Protection Act and the Telecommunications Act. In this Privacy Policy you can read what kind of personal information we collect and how we store, protect and use your personal information. Furthermore, you can read for what purposes we will use your personal data and with whom your data will be shared.

To what does this Privacy Policy apply?

This Privacy Policy applies to your use of the “Website” www.connectingwithhylah.com and the mobile application “Apps” offered under the name Design4Awareness and all products and services we offer to you through our Websites and/or Apps.

Personal Data

For the purposes of this Privacy Policy, your “personal data” means information or pieces of information that could identify you as a person.

Your Consent

We will not collect, use or disclose your personal information without your prior consent. Therefore, we ask you to agree to this Privacy Policy before using our Websites or Apps.

What personal data do we process?

Your personal data can be collected in various ways, for example when you visit our Websites, register on our Websites, place an order, subscribe to the newsletter, fill out a form, contact us or use our services.

We also process your IP address, the history of your transactions, payment details, browser language and – if you have given us permission – your geolocation.

In addition, we may also process non-personal data when you communicate with our websites. This data may include your browser name, the type of computer and technical information about your means of connecting to our websites (such as the operating system and internet service providers used).

How do we use your personal data?

We use and process the personal data you have provided us with for the purposes described below:

- We use your e-mail address to send you information and updates about your order. We may also send you information on topics that may be of interest to you. You can unsubscribe from these services at any time.

- We use the information about your browser language, your IP address and geolocation to address you in a language you speak and to display content related to your country of residence.

– In the event of fraud, we will share your personal data with the victim to enable this person to report it to the police. We will not share more information than necessary for the report, and we will inform you in advance when we are going to share your information for this purpose.

With whom do we share your personal information?

Connecting with Hylah does not sell, trade or rent personal information to third parties.

Third Party Service Providers

In order to provide our services, we need to share information with other service providers. For payments through our websites, we use third party services, such as payment gateways and other payment transaction processors. These third parties are contractually obligated not to use this data for any purpose other than to make the payment.

Generic aggregated (non-personal) data

We may share generic aggregated data with our business partners, trusted partners and advertisers. In that case, the data is completely anonymized.

How do we protect your personal information?

We protect your personal data from unauthorized or unlawful access, alteration, disclosure, use or destruction. We encrypt our services using SSL, the data is only accessible via a secret password and digital signatures, and our employees only have access to your data on a need-to-know basis. We use appropriate practices for the collection, storage and processing of data.

Cookies

We may use cookies to improve your experience when you use our websites. A cookie is a small text file containing a sequence of characters that may be placed on your device when you visit a website. This text file uniquely identifies your browser or device. When you revisit our websites, the cookie allows our websites to recognize your browser or device. You can change your cookie settings in your browser if you do not want cookies to be sent to your device. Please note that some of the features or services of our websites may not function properly without cookies.

We use the following types of cookies on our websites:

Technical cookies: these are cookies that are essential to the operation of our Websites, they allow you to navigate our Websites and use our features.

Analytical/Statistical cookies: We use these cookies to track visitor statistics. We use these statistics to continuously improve the websites and mailings in order to provide you with relevant content. These cookies also enable us to recognize and count the number of visitors and to see how visitors navigate as they use our websites. This helps us to improve user navigation and make it easier for users to find what they need.

Third Party Sites

You may find advertisements or other content on our websites that link to the websites and services of our partners, suppliers, advertisers, sponsors, licensors and other third parties. We have no control over the content or links that appear on those websites and are not responsible for the practices of websites linked to or from our websites. In addition, these websites or services, including their content and links, are subject to constant change. These websites and services may have their own privacy policies and customer service. Browse and interaction on other websites, including websites linked to our websites, are subject to that website's terms and policies.

Changes to this privacy policy

We may change our Privacy Policy from time to time. When we change this Privacy Policy in a material way, we will post a notice on our Websites along with the updated Privacy Policy. We may also notify you via your email address and request that you accept the updated Privacy Policy before you can continue to use our Apps and Websites.

Your rights and who to contact

You have the right to tell us if you:

- Do not want to be contacted by us in the future;
- Would like a copy of the personal information we have processed about you;
- Would like us to correct, update or delete your personal information in our records;
- Would like to report any misuse of your personal data.

If you have any questions, comments or concerns about how we handle your personal information, please contact us.